

WAH products are available through the Select License and Enterprise Agreement programs. Under this offering, all corporate Select License and Enterprise Agreement customers are eligible to acquire licenses for WAH products under their agreements for deployment on employees' home computers. As of October 1, 1998, WAH SKUs are orderable off the corporate Select License and Enterprise Agreement price lists. Each WAH License acquired must correspond to a license for the same product deployed on an At Work Computer. Only the primary users of the At Work Computers to which WAH licenses correspond are eligible to use WAH products. The WAH offering is not an Employee Purchase Plan. The Select License and Enterprise Agreement customer (not the employee), retains the rights to the WAH license. WAH licenses are not available through the Open License or Enterprise Agreement Subscription programs.

### Q&A

**Q.** What are the available WAH products?

**A.** WAH products and their unit counts are listed in the Microsoft Product List available at <http://www.microsoft.com/licensing/resources/default.asp#prodlist>. See the specific product section in the Microsoft Product List to determine which products WAH are available.

**Q.** When may a corporate Select License or Enterprise Agreement customer acquire WAH licenses?

**A.** A Select License customer who has elected the appropriate product pool may place an order for WAH licenses at any time during the term of a standard Select License. Enterprise Agreement customers may order WAH licenses up-front and may always acquire additional WAH licenses as needed through their standard Select License enrollments. To acquire a Terminal Server Client Access License (CAL) WAH license, a customer must be licensed for Terminal Server on the server and either Terminal Server 4.0/2000/XP/2003 Server CAL and Windows NT Server 4.0/Win 2000/XP/Server 2003 CAL (or BackOffice 4.x CAL or Core CAL).

**Q.** Are WAH products available as part of the standard Enterprise Desktop Professional platform?

**A.** No. WAH licenses are not automatically available via the standard Enterprise Agreement 4.0, and must either be added to the contract or acquired by the Enterprise Agreement 4.0 customer under a standard Enrollment. EA 5.0 & 6.0 customers have this available through additional products.

**Q.** What license terms govern the use of WAH licenses?

**A.** WAH licenses are governed by the Select License Product Use Rights. Customers are eligible to downgrade to a previous version of the licensed product, per the standard terms of the Select License. As with primary licenses acquired via Select License, WAH products do not come with documentation or product support. Individuals with WAH licenses are not eligible to receive free support from Microsoft. Such users should work through their employer to obtain product support. WAH licenses are perpetual and do not expire at the end of the customer's agreement.

**Q.** Is Upgrade Advantage (UA) or Software Assurance (SA) available for WAH licenses?

**A.** UA and SA are not offered for WAH licenses. Users must, however, upgrade a WAH computer when their At Work computer is upgraded. For example, if an employee uses Office 97 at home pursuant to a WAH license, and the employee is upgraded through UA or SA to Office XP on the At Work computer, then that employee will be eligible to use Office XP on the At Home computer.

**Q.** What happens to the WAH License if an employee leaves the company?

**A.** The Select License or Enterprise Agreement customer is required to make a reasonable effort to ensure that when an employee with a WAH License leaves the company, the employee removes the WAH product code from their home machine and otherwise relinquishes any right to use such product pursuant to the employer's WAH license. Once the reasonable effort has been made with the old employee the employer is able to reassign this WAH to another employee. Once the WAH product has been de-installed from the former employee's home computer, the customer is eligible to reissue the WAH License to another employee. In no event are customers permitted to transfer rights of the WAH License to an employee, current or otherwise.